

JOHN B. LACSON COLLEGES FOUNDATION-MOLO, INC.
Research Department
Iloilo City

PERCEPTION OF THE EMPLOYEES OF THE DEPARTMENT OF FOREIGN
AFFAIRS ABOUT THE BUREAU OF CUSTOMS
ADMINISTRATION, ILOILO CITY

An Undergraduate Research Presented to the
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Abstract

The purpose of this study was to ascertain the perception of the employees of the Department of Foreign affairs about the Bureau of Customs, Iloilo City. The data of this descriptive research were gathered with the use of "Perception Rating Scale" designed by the researchers. The respondents of this study were the 18 employees of the Department of Foreign Affairs, Iloilo City. Descriptive statistics employed were the frequency count, mean, and percentage. No inferential statistics was utilized in this study. The findings revealed that the perception of employees about Bureau of Customs Administration was "moderately negative" as an entire group and when grouped according to department affiliations such as information and operation, except the management department.